

MOSTAFA HASSAN

MM – EWM – VMS Team Lead Consultant

PROFILE

I am a highly competent IT professional with a proven track supporting Application Collaborated with stakeholders for Testing requirement to resulting in execution with 0 escalation and 100% Client satisfaction, Motivated and results-driven professional with over 3 years of experience in the IT industry. Started career as a Service Desk Engineer and developed strong technical skills in troubleshooting and problem-solving. After 1 year, transitioned to SAP Support role where I gained a deep understanding of SAP systems and processes. Recently promoted to SAP Consultant, where I provide end-to-end solutions to clients, utilizing my technical expertise and consulting skills.

CONTACT

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HOBBIES

Computer Studies
GYM Workout
Travel
Searching and prepare
Documentation

EDUCATION

Higher Institute of Culture & Science
October 6 University, EGYPT

Bachelor's degree of Computer &
Information Sciences and Support Services

COURSES

SAP Programming in ERP (ABAP)- 2017
SAP MM (Material Management)-2018

WORK EXPERIENCE:

Extended Warehouse Management (EWM) Consultant
Company Name: Atlantic Industry Coca-Cola (Info-Sys)
Project: S4 Implementation
Duration: [01-2024] - [Present]

- Played a pivotal role in the successful implementation of SAP S4/HANA at Atlantic Industry Coca-Cola, focusing specifically on the EWM module.
- Works on the design, configuration, and customization of EWM functionalities to align with the company's warehouse management needs.
- Collaborated closely with cross-functional teams to ensure seamless integration of EWM with other SAP modules and existing systems.
- Provided training and support to end-users, enabling them to effectively utilize the EWM system for warehouse operations.
- Contributed to post-implementation activities, including system optimization and ongoing maintenance, to enhance performance and scalability.

AL-Mansour Automotive, Egypt - SAP MM/VMS/EWM Consultant
2019-present

SAP S/4HANA Project Experience

- Solution Lead – SAP S/4HANA Implementation (Filters Manufacturing)
 - Leading the solution design and implementation across Materials Management (MM) and Production Planning (PP).
 - Collaborating with cross-functional teams to align business processes with S/4HANA best practices.
- Solution Lead – SAP S/4HANA Implementation (Vehicle Manufacturing)
 - Overseeing the implementation of MM, Extended Warehouse Management (EWM), and PP modules.

- Driving process integration and solution harmonization across logistics and manufacturing operations.
- Core Team Member – SAP S/4HANA Implementation
 - Supporting the delivery of MM and EWM modules in a large-scale transformation program.
 - Involved in process mapping, fit-gap analysis, and UAT coordination.
- 5 years of experience in SAP Materials management (MM& VMS & EWM & LE-TRA).
- 1 full Life cycle implementation experience along with profound experience in Support and testing projects, Experience working with 4.7, and ECC 5.0 versions as a role of Functional & Configuration consultant.
- Developed and delivered training materials and user guides to help users understand and navigate the SAP system effectively.
- Successfully managed SAP projects as part of the Project Management Office (PMO), ensuring timely and on-budget project delivery.
- Defined and maintained project management standards, processes, and methodologies as a member of the PMO in SAP
- Led the implementation of best practices for master data management, working closely with Business Process Owners (BPOs) to ensure high-quality master data that meets business needs and requirements.
- Manage to create and configure the Re-work cycle for the vehicles.
- Understanding of the Materials Management integration touchpoints with other modules like Finance (FI), Controlling (CO), Sales & Distribution (SD),
- Have good understanding of SAP Configuration and business processes in Logistics.
- Good team player, Strong team orientation qualities, hardworking and enthusiastic.
- Strong knowledge and experience with SAP EWM (Extended Warehouse Management) module, including configuration, implementation, and optimization of EWM processes.
- Proficient in SAP VMS (Vehicle Management System) module, including transportation planning, shipment management, and carrier collaboration.
- Expertise in SAP Logistics Execution module, including inbound and outbound delivery processing, warehouse management, and transportation management.
- Expertise in VMS implementation and management, experience in implementing and managing Vendor Management Systems (VMS) for clients. This includes skills in gathering requirements, configuring the system, training users, and providing ongoing support.
- Knowledge of industry best practices: I have knowledge of Automotive industry best practices in VMS implementation and management. This includes staying up-to-date with trends and changes in the market, and using that knowledge to provide the best possible service to your clients.
- Strong communication skills have the ability to communicate effectively with clients, vendors, and other stakeholders. This includes skills in presenting ideas, explaining technical concepts in simple terms, and addressing concerns and questions.

- Analytical and problem-solving skills I have the ability to analyze data, identify patterns, and solve complex problems. This includes experience in identifying inefficiencies in VMS processes and developing solutions to improve efficiency.
- Team player: I have the ability to work effectively in a team environment, collaborating with colleagues to achieve common goals. This includes experience in providing support to team members, sharing knowledge, and contributing to team meetings.

AL-Mansour Automotive, Egypt - SAP MM/VMS Consultant
2017–2019

- Provided end-user support for SAP systems, including troubleshooting, issue resolution, and user training.
- Worked closely with business process owners and subject matter experts to identify and address issues related to the SAP process cycle, including procurement, production planning, and order fulfillment.
- Developed and delivered training materials and user guides to help users understand and navigate the SAP system effectively.
- Coordinated with technical teams to resolve system errors and ensure the smooth operation of SAP processes.
- Conducted regular system audits to identify potential issues and ensure data accuracy and integrity

AL-Mansour Automotive, Egypt - IT Service Desk Engineer
2015–2017

- Provided technical support, handling incoming incidents related to hardware, software, and network issues.
- Conducted initial troubleshooting to identify the root cause of issues and determined appropriate solutions to resolve them.
- Escalated complex issues to senior technical teams for further analysis and resolution.
- Coordinated with end-users to provide updates on incident status and ensure timely resolution of technical issues.
- Developed and maintained knowledge articles and support documentation to help users troubleshoot common technical issues and optimize system performance.
- Conducted regular system audits to identify potential technical issues and ensure system performance and data integrity.
- Led a project to create an inventory of all desktop and laptop assets within the organization.
- Collaborated with stakeholders from various departments to gather information on existing assets and develop a comprehensive inventory list
- Conducted physical audits of all desktop and laptop assets to verify their location, condition, and status.
- Provided regular updates to senior management on the status of the inventory project and identified opportunities for process improvements.

SIDPIC, Egypt - IT Service Desk Engineer (Trainee)
2010–2010

- Hardware Maintenance
- Support Windows Packages & Software applications

- Submit requests for maintenance or supplier for PCs and Printers to the management and follow up on these requests
- Assist users in the applications of various software application including MS. Word, Excel, Graphic software etc...

ABB, Qatar - IT Service Desk Engineer (Trainee)

2009–2009

- Hardware Maintenance
- Support Windows Packages & Software applications
- Submit requests for maintenance or supplier for PCs and Printers to the management and follow up on these requests
- Assist users in the applications of various software application including MS. Word, Excel, Graphic software etc...

SKILLS

- Fluent in English and Arabic, with excellent written and verbal communication skills in both languages.
- Expert-level proficiency in working with SAP
- Comfortable working in multilingual environments and able to adapt communication style as needed.
- Familiar with system upgrades and updates, and able to perform necessary updates and patches.
- Able to navigate and customize system settings to optimize performance and enhance user experience.
- Proficient in working with various software applications, including MS Office (Word, Excel, PowerPoint, Outlook), MS Project, Internet Explorer, Firefox, Chrome, Safari, HTML, C#, and ArcGIS.
- Experienced in developing and customizing solutions using software applications, such as Excel macros and C# scripts.
- Able to create and edit professional and engaging documents, presentations, and reports using MS Office Suite.
- Proficient in using internet browsers and web-based applications, such as ArcGIS and HTML-based tools.
- Keen attention to detail and able to ensure accuracy and consistency in all software-related tasks.
- Experienced in conducting software research and evaluating new applications for potential use in the organization.

